

Details		Responsible			
Action Ref	Action	Owner	Lead	Update	Status
SECP109/01	The DCC to ascertain whether the DCC has a view of the volume of traffic across Vodafone's 2G/3G networks compared to VMO2's 2G/3G networks.	DCC	Ed	Analysis is ongoing and the DCC will share an update when available. The CTG have agreed to have this action transferred to their log and to their Risk and Issues Register. The SEC Panel is requested to approve this move.	Propose to Close
SECP110/01	The DCC (NH) to pick up member (AC, RB) concerns about WNC and whether further assurance for customers is required.	DCC	Nital	The DCC recognise that it is of primary importance that new Comms Hub firmware delivers the functionality it intends to and is operable within the deployed production estate. Initial tactical improvements have been made to the Firmware Management Policy with enhanced pilot and operational assurance processes in place. In addition to the tactical improvements, strategic improvements have also been initiated including enhanced customer engagement and "hyper-care monitoring" activities surrounding any comms hub firmware release. Working with our suppliers, the DCC is also conducting a full "drains up" review, audit and analysis of the end-to-end firmware change processes, from initial design discussions/decisions, through code build and review and onto test and assurance activities that are undertaken as part of firmware code release. The DCC will report back in due course.	Open

SECP111/01	The DCC to share details of its work with Other Users on service forecasting with the Panel.	DCC	Penny	The Panel queried the term 'Other Users' and suggested that the term might be expanded to include 'all Users'. The DCC presented an item on 'Protecting DCC Service Policy' under agenda item 3 at the Feb Panel meeting and informed the Panel that it will return in March/April with an Outline Business Case which will articulate the DCC's plan to manage the 40% increase of Network use that 'Other Users' bring.	Open
SECP111/02	The DCC (RC) to provide some education for the Panel about how the Green Book process works, now that it will be applied to all DCC business cases.	DCC	Ed	The DCC will provide information on the Green Book Process and how this process will be applied to all DCC Business Cases at a future Panel meeting.	Open
SECP111/07	SECAS (DK) to discuss with the DCC whether DP218 could be split into two modifications, one to address the use of DCC services and one to address overhead charges for supporting the SEC Change groups.	SECAS	David	SECAS has agreed with the DCC that the two issues flagged under DP218 will be split apart into separate modifications. The issue around paying for the use of the DCC services can be resolved using the current 'communications services' Explicit Charges, which would be updated via a process set out in the DCC Licence, and would not require a modification; however, we will continue to progress this part as a modification for a period to facilitate transparent engagement with the industry. We are determining how best to enact this split to enable maximum transparency, but the split will be implemented shortly. At SECP_114, the SEC Panel requested that the action remain open, and requested that a paper be brought to Panel detailing how explicit and transactional charges could be enacted.	Open
SECP112/04	SECAS (LE) to liaise with SSC Chair on the suitability of raising a risk on NCSC CPA.	SECAS	Louise	SECAS has discussed the potential risk with the SSC Chair and AC which relates to a possible move to a principle-based assurance model under the CPA Scheme and the need for clear and early communication to impacted SEC Parties should they need to prepare for any changes. The SSC is monitoring changes to the CPA Scheme and will ensure any impacts are communicated to SEC Parties with sufficient notice. This is in accordance with the SSC's SEC G7.20 responsibility to <i>keep under review the NCSC CPA Certificate scheme in order to assess whether it continues to be fit for purpose in so far as it is relevant to the Code, and suggest modifications to the scheme provider to the extent to which it considers them appropriate.</i>	Propose to Close
SECP112/05	SECAS to add a reputational risk relating to Supplier behaviour on pre-payment, confirming that the SMDG owns mitigations on communication. SECAS to highlight this risk with the Change team for consideration under the PAF Modification DP.	SECAS	Louise	SECAS has raised the issue with the Change Team for consideration under the PAF but not yet raised a risk for inclusion on the Risk Register pending discussion with DESNZ on mitigation ownership and Smart Energy GB potential mitigations to address either the Supplier behaviour and/ or consumer perception. An update will be provided at the next SEC Panel meeting.	Open
SECP112/06	SECAS (LE) to review risk and mitigations regarding the sharing of non-confidential information being shared without context.	SECAS	Louise	SECAS has amended SECP Risk 003 on the sharing of non-confidential information without context on the Panel Risk Register, and will include a principle on this point as part of the upcoming Panel Information Policy review for Panel decision in June.	Propose to Close

SECP112/07	The DCC to present a paper on Continuity of Service detailing the DCC's plan to manage the anticipated increase in traffic.	DCC	Angus	An update will be presented to the Panel April 115 Meeting.	Propose to Close
SECP113/02	SECAS (AH) to review whether SMDA Test scripts can be made available to all SEC Parties and report to the SECP114 meeting.	SECAS	Abi	At its April meeting the SMDASC flagged concerns with this request, and have asked for more information to be provided by the SEC Panel behind the reason for the request.	Open
SECP113/03	SECAS (AB) to review the Modifications Progression timescales table to reflect the differentiation between text and system change modifications.	SECAS	Ali	SECAS (AB) has updated the report to reflect this breakdown in the SEC Change update report.	Propose to Close
SECP113/09	SECAS to feedback to TBDG that the Panel feel there are improvements that can be made to the migration process and the issue should be returned to TBDG for further analysis.	SECAS	Anik	SECAS will update TBDG with this item at the next meeting (19 April), recommending on behalf of the Panel that the issue be returned to TBDG for further analysis as the issue was defined in the TMAD.	Propose to Close
SECP114/01	The Panel Chair to review how derogation rules operate and how, in relation to requests for DCC's High Impact Windows exemption in the SEC, it is possible for Panel toleration to be noted, but lack of compliance recorded. Panel Chair to report back to the Panel what the impact would be should the DCC proceed without SEC Panel permission.	Chair	Angela	An update will be provided at a future Panel meeting.	Open
SECP114/02	SECAS to work with Citizens Advice Representative (CF) and ESNZ representative (DS) to develop and refine the pre ECoS migration survey questions.	SECAS	Tim	A meeting was held on 4 April to review and update the proposed questions. SECAS is reviewing and updating the questions based on feedback and will follow up with CF and DS once complete and agreed.	Propose to Close
SECP114/03	The DCC to confirm when it will provide a response to the delivery of the N56 Alerts solution in relation to MP208.	DCC		MP208 is specifically about Northbound Prioritisation of N56 Alerts. The DCC is moving up the implementation date of Northbound Prioritisation to October this year. Northbound Prioritisation is part of Marketwide Half Hourly Settlement which was originally scheduled for June 24. This will solve the problem of the delivery of the N56 Alerts from the DSP to the Suppliers. It will meet the Mod requirements, and the Mod will be withdrawn shortly. The TABASC approved the moving forward of the Northbound Prioritisation functionality. Emslie has said he is happy with this plan. The reporting for the delivery of the N56 Alerts was implemented at the end of March. Reports are being analysed, and initial findings have been shared at the Design Release Forum. The reports will also be presented at Operations Group and TABASC in May.	Open
SECP114/04	The DCC to provide an update to the Panel at the April meeting on its plan for assessing and improving the issues with delayed delivery of DCC Assessments for modifications.	DCC	Angus Flet	A joint session between DCC and SECAS is planned for 9 May to review at a high level the as is process and understand the driver for going over SLAs. Initiatives to improve the process will then be reviewed on a priority and impact basis to understand appropriate process and next steps.	Propose to Close

SECP114/05	ESNZ to provide a more detailed update to the Panel at the April meeting and to prepare a summary of recent publications, forthcoming consultations, and key milestones that require Panel engagement and to articulate the expected workload.	ESNZ	Duncan	Government already provides a summary of recent and forthcoming publications to each SEC Panel meeting. At the March 2023 SEC Panel meeting there was a request for more information at the April SEC Panel meeting with regards to ECoS readiness. Given that it is DCC's role to provide ECoS go-live readiness evidence to SEC Panel and Government so that SEC Panel can recommend and Government can decide on go-live, DCC has agreed with Government to present a progress update at the April SEC Panel (as part of the DCC update), which will include progress on energy supplier readiness with regards to ADTs and MPIDs.	Open
SECP114/06	The ESNZ representative (DS) to liaise with colleagues to confirm if trusted third Parties may be utilised to help articulate the benefits of monitoring energy usage to vulnerable customers.	ESNZ	Duncan	Government does not determine SEGB marketing decisions, but it is clear from looking at SEGB campaigns that they have a sophisticated and comprehensive partnership marketing strategy that involves key national organisations, with a particular focus on consumers in vulnerable circumstances, including those on low incomes. This is constantly evaluated, with new partners coming on board and others stepping back, according to evidence of whom they need to target. See for example their 2021 Annual Report which explains more about their Partnerships work. For further information about the go-live criteria and evidence requirements, see Duncan Stone's letter to Penny Brown of 10 May 2022 (copying in the SEC Panel Chair) setting out the final set of criteria and evidence requirements, further to engagement with the SEC Panel on a draft set in its April 2022 meeting.	Propose to Close